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 14<sup>th</sup> Floor  
 New York, NY 10005

<date>

<First name> <Last name>/<Group Name>  
 <Program Name if available>  
 <Address 1>  
 <Address 2>  
 <City>, <State> <Zip>

**Re: Behavioral Health Services for New York Under 21 Medicaid Recipients**

Dear <First Name> <Last Name>/<Group Name>:

Effective January 1, 2019, Behavioral Health Services that the New York State Department of Health (NYS DOH) covers for eligible Under 21 Medicaid recipients in New York State will begin to transition to Medicaid Managed Care Organizations (MCOs).

The UnitedHealthcare Community Plan current benefit package will cover additional mental health and substance use disorder services for Under 21 Medicaid recipients. Optum is collaborating in the administration of benefits related to the full continuum of Mental Health (MH) and Substance Use Disorders (SUD) services for eligible Under 21 Medicaid recipients served by Community Plan and covered under the New York Medicaid State Plan. These services will be implemented in phases.

| Children Services Implementation Timeline:

- |                 |                                                                                                                                                                                                                                                        |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| January 1, 2019 | Other Licensed Practitioner (OLP)<br>Psychosocial Rehabilitation (PSR)<br>Community Psychiatric Support and Treatment (CPST)                                                                                                                           |
| April 1, 2019   | Home and Community Based Services (HCBS)                                                                                                                                                                                                               |
| July 1, 2019    | Behavioral Health Benefits to Managed Care<br>Family Peer Support Services<br>Special Populations: <ul style="list-style-type: none"> <li>• Foster Care Population</li> <li>• Supplemental Security Income (SSI) Children Will Be Carved In</li> </ul> |
| January 1, 2020 | Youth Peer Support and Training<br>Respite: Crisis and Planned                                                                                                                                                                                         |



In accordance with New York State guidance around Continuity of Service to Under 21 Medicaid members a 90 day transition of care will apply. Providers who are not yet participating in our network may continue to deliver services to Community Plan members for a period of 24-months from the Behavioral Health Benefit Inclusion Date at the Medicaid fee-for-service rate.

**Out-of-network providers must notify UnitedHealthcare ahead of the January 1, 2019 effective date regarding which members you anticipate serving for the first three Children and Family Treatment and Support Services (CFTSS). Taking this action will minimize disruption to member care and provider payment.**

You can notify us by calling the Clinical Services line: 1-866-362-3368 and speak with a member of the care management team.

In-network providers are not required to obtain notification, prior authorizations or concurrent reviews.

Additional information regarding participation in the New York Under 21 Medicaid network is posted to our website: [providerexpress.com](http://providerexpress.com). This includes the provider Network Manual and other relevant materials.

Please contact Network Management if you have any questions (email strongly preferred):

Email: [NYNetworkManagement@optum.com](mailto:NYNetworkManagement@optum.com)

Fax: **1-877-958-7745**

Phone: **1-877-614-0484**

Sincerely,

Melissa Razzano  
Director Provider Relations (NY, NJ, CT and VT)  
Behavioral Network Services